

HELPFUL TIPS

PREVENTING FALSE ALARMS:

- Remember, while a system is armed, you can only enter through an exit/entry delay door without causing an alarm.

Beige Keypad, and

White Keypad: When you enter through an exit/entry delay door, the keypad will beep, reminding you to **disarm** the system by entering your user/security code before the delay period ends.

- Know what to do if you accidentally set-off the alarm system.

Beige Keypad: While the siren is sounding, enter your user/security code. Then select the “DISARM” option. Selecting the “SILENCE” option will silence the siren, but it does not cancel the alarm.

Note: Entering your user/security code plus the COMMAND button will also disarm and silence the alarm.

White Keypad: While the siren is sounding, enter your user/security code and press the button.

- Write down the procedures for activating and deactivating the system and make them available near the control panel. **Do not leave codes or passwords with instructions in unsecured places.**
- Make sure your emergency contact names and phone numbers are updated with the alarm monitoring center.
- Place the alarm monitoring center's phone number near the phone and/or control panel: **(703) 961-1110**
- Train all other authorized users (family members, housekeeper, guests, etc.) on proper operation of the system.
- Review the User's Guide for your security system.

You may download a copy of the User's Guide for your OpenBand security system by visiting the Frequently Asked Questions (FAQ) page of the OpenBand Web site at www.openband.net

Scroll down to the “Home Security FAQs and HOW TOs” section and select the appropriate link for your system.

